

# HERA EASY PLUS

USE MANUAL

ADVANCED  
SOLUTIONS



## SAFETY RULES AND CAUTIONS

- The plug must be removed from the socket-outlet before cleaning or maintaining the appliance and after use.
- The appliance shall not be left unattended while it is connected to the supply mains.
- Do not use the machine without the lower drum (7).
- Do not fill the boiler tank with detergent or disinfecting products. (use only water).
- Do not turn the device upside down (the solenoid valve may get clogged).
- Do not suck flammable materials, explosives, concrete, ash, gypsum or any other material which might create a dangerous mixture.
- If substances such as: wine, alcohol, ammonia, detergents or corrosive products are sucked, the lower drum might be damaged. We recommend emptying and rinsing it well.
- Make sure the surfaces and the parts to be cleaned can withstand the steam (at the beginning we recommend using the steam on small surfaces).
- Do not use steam on velvet, satin and leather.
- Before connecting your device, check that the voltage corresponds to the one written on the technical plate (220/240V).

Do not use the appliance near people not wearing safety clothing.

**WARNING:** high power jets can be dangerous if used improperly. Never direct the jet towards people, animals, electrically powered appliances or towards the appliance itself.

- Never direct the jet towards yourself or other people for cleaning clothes and shoes.
- Use this device only for the functions it is conceived for.
- Disconnect the power supply before carrying out the maintenance operations.
- To disconnect the device, pull only the plug, never the cable.
- Be careful the supply cable does not touch hot surfaces.
- Never use the device if the feeding cable or its other important parts are damaged for example, safety devices, high pressure flexible tubes, handle with controls.
- To avoid any risks of being electrocuted, do not disassemble it.
- Avoid connecting more powerful household appliances to the same electric circuit.
- If an extension cable is needed, make sure it is provided with earth; the plug and the socket must be watertight.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**WARNING:** unsuitable extension cables can be dangerous.

- Use an outlet provided with earth.
- Do not plunge the device into the water and do not use it in case of rain or snow.
- Do not sprinkle or wash the appliance.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Children being supervised not to play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Keep the appliance out of reach of children when it is energized or cooling down.
- The appliance is not to be used if it has been dropped, if there are visible signs of damage or if it is leaking.
- Liquid or steam not directed towards equipment containing electrical components.
- Do not let the connected device be unguarded.
- Remember to disconnect the device before any cleaning or maintenance operation and at the end of every use.
- Let the device cool down before putting it back.
- Precautions during user maintenance: see pag. 6 - Maintenance of the hose and pag. 8 - Routine maintenance"
- Empty and rinse the lower drum after any use.
- For any repair, take the device to an authorised technical service.
- To ensure the safety of the appliance, use original spare parts supplied or approved by the manufacturer only.

**WARNING:** hoses, accessories and connections are important for the safety of the appliance; use parts recommended by the manufacturer only.

Any intervention carried out by non-authorised make the warranty forfeit.

The manufacturer is not to be held responsible for any failure due to incorrect use and maintenance.



**WARNING: DANGER OF SCALDING**

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## INTRODUZIONE

WE THANK YOU FOR CHOOSING THIS PRODUCT **MADE IN ITALY**.

ELEKTRA IS THE RESULT OF A CAREFUL SEARCH CARRIED OUT BY PEOPLE KEEN ON CLEAN AND INNOVATION AND IT REPRESENTS THE NEWEST PRODUCT AMONG THE NEW-GENERATION MULTIFUNCTION DEVICES.

ELEKTRA CARRIES OUT THE FUNCTIONS OF 5 DIFFERENT HOUSEHOLD APPLIANCES: IT SUCKS, WASHES, DRIES, SANITIZES AND IRONS. IT IS A SPECIAL, POWERFUL AND ECOLOGICAL MACHINE, IT DOESN'T NEED FILTERS OR BAGS TO BE REPLACED PERIODICALLY AND EXPLOITS THE NATURAL PROPERTIES OF WATER TO ENSURE MAXIMUM HYGIENE AND CLEANLINESS.

THANKS TO ITS SMALL OVERALL DIMENSION IT CAN BE HANDLED EASILY AND KEPT ANYWHERE.

WE RECOMMEND READING CAREFULLY THIS MANUAL TO DISCOVER ALL ELEKTRA FEATURES AND POTENTIALITIES.

MOREOVER, WE RECOMMEND STRICTLY FOLLOWING THE ADVISES AND CAUTIONS FOR A CORRECT USE IN ORDER TO ENSURE VERY GOOD RESULTS AND SAFETY.



**WARNING: READ THE PRESENT MANUAL BEFORE USING THE APPLIANCE.**

## DESCRIPTION OF THE MACHINE

### Parte Anteriore

1. Opening to insert the hoses
2. Control panel
3. Steam adjusting knob
4. Filling the detergent tank
5. Upper cover
6. Handle
7. Lower drum
8. Closing hook
9. Wheels

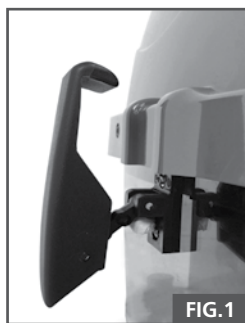


### Parte posteriore

10. Filter cover
11. Feeding cable
12. Detergent tank plug and cable reel



## MACHINE OPERATION



### 1<sup>ST</sup> STEP: LOWER DRUM FILLING

- Unhook the closing devices (*fig.1*);
- Lift the upper cover (*fig.2*);
- Fill the lower drum with about 2 litres of clean water (*fig.3*)
- Reposition the cover by paying attention to the drum level indicator. It must be in the front part (*fig.4*)



**IMPORTANT:** to avoid motor damages during the suction check that the liquid contained in the drum does not exceed the level indicated on the drum itself (MAX) (*fig.4*) otherwise we recommend emptying the drum.

### 2<sup>ND</sup> STEP: TANK FILLING

- Remove the plug when the machine is cold and not under pressure (*fig.1*), fill the tank with water by using the suitable bottle supplied through the mouth of the safety plug (*fig.2*) then close by screwing and pressing the plug downwards.
- When the water is finished in the tank, the "f" light will light up and at the same time there will be an acoustic signal; in this case immediately turn off the boiler by pushing button "A", eliminate any pressure residue by pressing the steam button on the handle (*fig.13* page 5).
- At this point disconnect the feeding cable, then eliminate any pressure residue by slightly unscrewing the safety plug (BE CAREFUL OF ANY STEAM THAT MAY SPURT OUT)
- Once there is no residue pressure, wait 5/10 minutes and repeat from point 1.



**WARNING:** DO NOT TURN ON THE BOILER IF IT IS EMPTY, YOU COULD MAY DAMAGE THE RESISTANCE (NOT COVERED BY WARRANTY). DO NOT TOUCH AND/OR OPEN THE SAFETY PLUG WHEN THE BOILER IS ON OR STILL UNDER PRESSURE! DANGER OF BURNS!

### 3<sup>RD</sup> FILLING THE DETERGENT TANK

- Remove the plug (*fig.7*)
- Fill the tank with water or diluted detergent by using the funnel provided (*fig.8*) paying attention to the capacity limit of the tank (any excess water will automatically flow into the lower drum).
- Put the plug again.



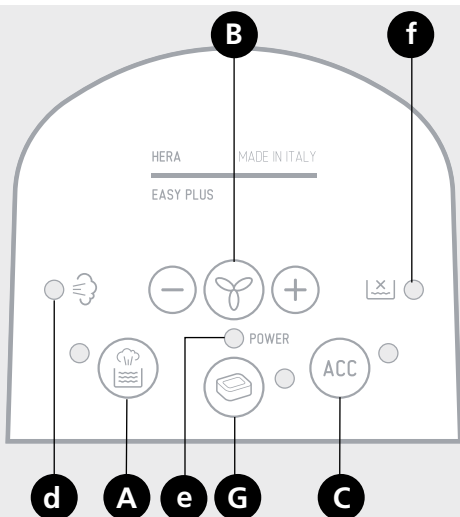
**WARNING:** Fill the lower drum only with water. Use detergents approved by the manufacturer only - non foaming detergents - the use of different detergents or chemical products may compromise the apparatus safety.

Do not use fragrances-essential oils different from the ones approved by the Manufacturer. They may damage the drum.

Empty and wash the drum after each use.

To clean the drum, use natural soap and rinse with abundant water.





#### LIST OF THE PANELS FUNCTIONS

- A. Push button to turn the boiler on
- B. Push button to start and adjust the motor (+/-)
- C. Push button to start the iron / carpet cleaner
- d. Pilot light signalling the steam is ready
- e. Power light
- f. Pilot light signalling the water is finished
- G. Push button Detergent



FIG. 9

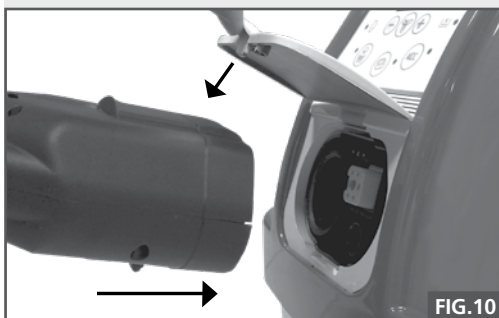
#### 4TH STEP: TURNING ON

- Connect the supply cable to a 230V plug provided with earth. On the panel a red light "e" POWER will light up.
- For the vacuum cleaner function: press push button "B" and adjust the power by means of keys +/-.
- For the steam function: press push button "A", after about 7 minutes pilot light "d" lights up and the device reaches the optimum working temperature and pressure. The steam must be adjusted by means of the knob (fig.9) according to the surface to be treated.

- For the iron / carpet cleaner function: press push button "C", the corresponding pilot light lights up.
- Detergent: this function allows different surfaces to be cold washed, executing good dirt removal. It is recommended especially for cleaning rugs/carpets/cushions. It can also be used as a prewash before using the steam. Normal water may be used or, if necessary, specific detergent diluted at 2-10% in water.

Start the detergent function by pressing push button G, the corresponding light will light up. When the detergent in the tank is finished the "Detergent" light will flash and the detergent emission will also stop; in this case refill the rear tank.

**NOTE:** the "Detergent" function and the steam function are independent: on starting the detergent the steam emission will automatically stop; to reinstate it just press push button G. The "Detergent" can also be used when the boiler is off.



#### 5<sup>TH</sup> STEP: HOSE CONNECTION

- To connect the hose, move upwards the door covering the plug (*fig.10*), insert the plug and close the door by making sure the pawl is into its proper seat.



#### 6<sup>TH</sup> STEP: ACCESSORY STARTING

- All the accessories carry out the double function of suction and steam. They fit in directly on the handle or on the extensions.
- Move the ring nut to open position and keep it open (*fig.11*).
- Fit in the extension hose or the accessory (*fig.12*).
- Move the ring nut to close position. Release the spring wheel for the hose extension.
- Press the button located on the start handle once and then once again to stop suction (*fig.13*).
- To regulate the suction motor power, keep the button pressed down during use (*fig.13*); every 4 seconds the power will increase until it reaches maximum power (lev. 5) and then it will restart from the minimum power (lev. 3). Once it has reached the desired power, take pressure off the button; the chosen power will be memorised.
- Keep the button under the handle pressed for steam and then take pressure off it to stop (*fig.14*). The same button will start the "Detergent".



**WARNING: DO NOT USE STEAM ON ELECTRIC FIXTURES WHICH ARE ON OR ENERGIZED!**

## ACCESSORIES SUPPLIED WITH THE MACHINE

1



### 1. HANDLE WITH HOSE

- A. Plug.
- B. Hose.
- C. Handle.
- d. Steam push button.
- e. Suction push button.

### MAINTENANCE OF THE HOSE

After every use we recommend rinsing the hose by sucking one/two litres of water from a basin to prevent the dirt from settling on the internal walls. Then, hook it, so that it can get dry.

2



### 2. MULTIFUNCTION BRUSH

It is equipped by an articulation which allows it to turn 360°. This brush can clean areas difficult to be reached (under the furniture and the beds, on high cupboards, etc.) and various kind of floor, carpets, etc.

To use the desired fitting on the brush, just insert it and by keeping it pressed, move the orange sliders inwards (fig. 2). To remove the fitting, move the sliders outwards.

2A



### 2A. FITTING FOR LIQUID SUCTION

It is fitted to clean floors, plastic coatings, marble, etc.. Steam the surface to be cleaned and then suck; the result is a perfectly clean and dry surface.

2B



### 2B. FITTING FOR CARPETS

The rounded shape allows sliding and cleaning carpets and fitted carpets more easily.

2C



### 2C. UNIVERSAL FITTING

It can be used as vacuum cleaner on floors, tiles, plastic coatings.



3



### 3. WINDOW CLEANER

The window cleaner is particularly suitable for the cleaning of windows and mirrors.

For the use refer to point 4A.

**NOTE: in winter the windows must be previously warmed by using the accessory at a distance of 10/15 cm. before starting cleaning.**

4



### 4. 150 MM. NOZZLE

It is a brush on which the following fittings can be assembled:

4A



### 4A. WINDOW CLEANER FITTING

Ideal to clean "English" windows. For a correct use we recommend warming the accessory by keeping the steam push button pressed for some seconds and steaming in the air. Then proceed with the cleaning.

It is possible to steam and suck at the same time or separately. We recommend using the window cleaner from the top to the bottom by keeping it well pushed on the window.

4B

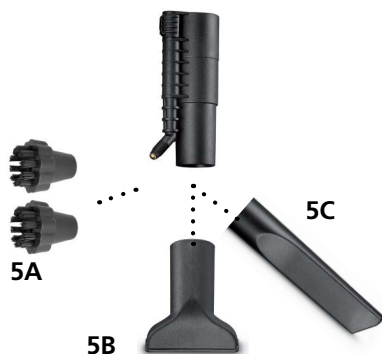


### 4B. BRISTLE FITTING

It can be used to clean sofas, armchairs, seats, etc.

For a correct use steam and suck by keeping pressed the brush against the surface so that the dirt can be easily removed.

5



### 5. ADAPTER FOR THE STEAM LANCE

5A. Bristle brush diameter 30 mm

5B. 80 mm nozzle

5C. Lance

Particularly recommended to clean shower boxes, grills, fly screens and the spaces between the tiles etc. Ideal also for the defrosting of freezers or refrigerators.

6



### 6. EXTENSIONS

Essential to clean floors, washable walls or high windows. They can be used combined with any other accessory.

7

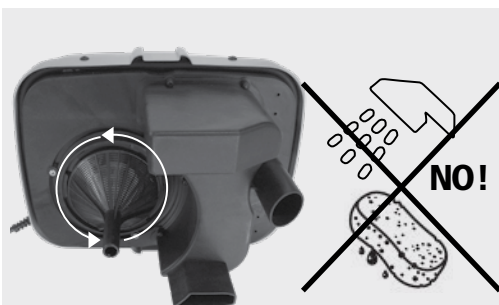


### 7. BOTTLE TO FILL THE TANK



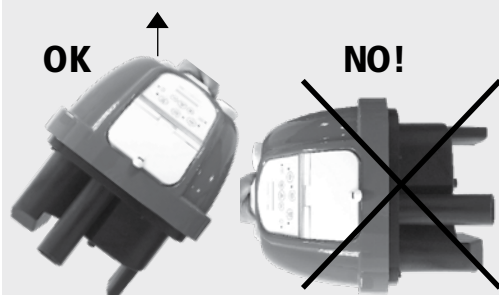
**IMPORTANT:** adjust the pressure of the steam according to the type of surface. Pay attention to the more delicate surfaces.

## ROUTINE MAINTENANCE



### DETERGENT PUMP

If you do not use the Power Jet function and/or do not use the machine for a few days, we recommend rinsing the pump pouring only water into the detergent tank and emptying it once or twice.

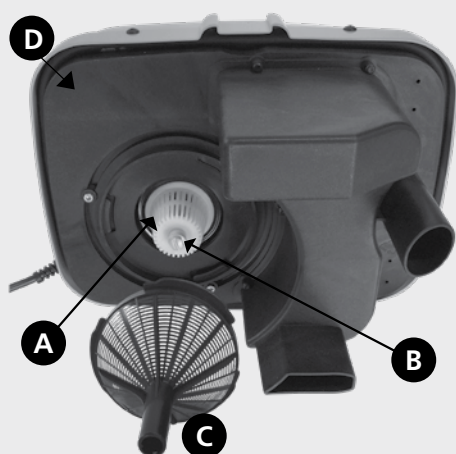


### MOTOR SUPPORT (D)

It is located under the upper cover. For the cleaning at first we recommend disconnecting the device. Use only a wet cloth. Do not use direct water jets (i.e.: shower, tap, etc.).



**THE MACHINE CAN BE TIPPED TO ONE SIDE ONLY FOR THIS FUNCTION (DO NOT OVERTURN THE MACHINE FOR ANY REASON!)**



### COMPONENTS OF FILTER AND SEPARATOR

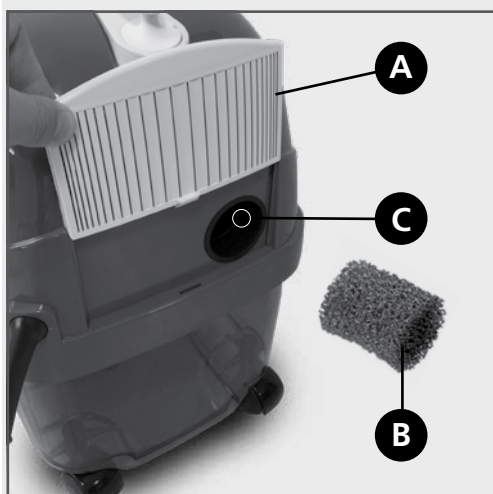
- A. Molecular separator.
- B. Knurled screw.
- C. Filter.
- D. Motor support.

### FILTER AND SEPARATOR

Once the filter is removed, you can see the “molecular separator” (A). Both the filter and the separator must be washed separately with water. To remove them, contact an authorised service centre.

#### NOTE FOR THE TECHNICIAN AT THE SERVICE CENTRE:

To remove filter (C) remove the safety screw by turning it until it comes away. To remove separator (a) unscrew knurled screw (B) and remove from the housing. Be careful on re-inserting it as it has a set housing. Screw the knurled screw clockwise without tightening it too much. Do not use the machine if the plastic filter is not inserted or if it is without the “molecular separator”.



### SPONGE FILTER

The filter cover (A) is located in the rear part of the machine and can be removed by sliding it upwards.

Once the filter cover has been removed, you can reach the silencer filter (B) which is located in the motor air outlet (C). We recommend cleaning it periodically by washing it with water.

- A. Filter cover
- B. Silencer filter
- C. Air outlet

## OPTIONAL:

1



### 1. IRON

- Open the door located in the front part of the machine. Insert the iron pin into the plug of the device.
- Close the door making sure the pin has entered into the special housing.
- Adjust the thermostat on the desired position according to the fabrics.
- Turn on the push button (ACC) of the control panel.
- Wait for a few seconds, till the iron is warm.
- By pressing the push button on the handle of the iron the steam is delivered; adjust pressure depending on the fabric.
- To remove the pin from the unit, at first open the door and then pull out the plug.

2



### 2. TURBOVAPOR - BATTERY POWERED STEAMING ELECTRIC NOZZLE

Excellent for all types of flooring, both dry and steam use, with interchangeable rollers.

3



### 3. HIGH EFFICIENCY TURBO BRUSH

Very good to suck thoroughly carpets, fitted carpets, mattresses etc. without using any electricity.

4



### 4. VAPORIZING TURBO BRUSH

To wash, brush and steam dry rugs, carpets, upholstery etc.

5



### 5. TRANSPARENT NOZZLE

To wash rugs, carpets, upholstered ...

6



### 6. EXTENDABLE HOSE

Suction hose for dust/liquids that can extend from 1 metre to 6 metres.

7



### 7. DEGREASER

Multiuse concentrated liquid that is safe and effective for the most ingrained dirt..

8



### 8. ACQUA CLEAN

ANTIBACTERIAL EFFICACY TESTED AT 99,999%. Thanks to natural active principles with an effective "antiseptic and sanitizing" action, it prevents bacteria from forming removing bad smell caused by water impurities.

When it is diffused in the air during the machine use, it "cleans" the air effectively removing bad smell in the house as smoke, kitchen smell, dust, etc. Put some drops (at least 1 cap) together with water in the lower drum of the machine.

## TROUBLESHOOTING

Sometimes problems arise from causes which can be easily removed by carrying out simple checks.

PROBLEM	CAUSE	SOLUTION
Insufficient suction	<ul style="list-style-type: none"> <li>· The plastic filter of the separator is dirty or clogged</li> <li>· Power is too low</li> <li>· The hose is clogged</li> <li>· The lower drum is full</li> </ul>	<ul style="list-style-type: none"> <li>· Clean the filter</li> <li>· Increase power</li> <li>· Disconnect the hose and remove dirt</li> <li>· Empty the drum and restore the minimum level with clean water</li> </ul>
The motor is noisy	The lower drum is full	Empty the drum and restore the minimum level with clean water
When the boiler is ready, steam does not come out	Adjustment is low	Increase the output power
The extension hoses or the accessories loosen easily	The fastening ring nut is not in its correct position	Fix the fastening ring nut in its proper position
The extension hoses or the accessories are not coupled easily	<ul style="list-style-type: none"> <li>· Gaskets are not lubricated</li> <li>· Gaskets are damaged</li> <li>· The fastening ring nut is not in its correct position</li> </ul>	<ul style="list-style-type: none"> <li>· Lubricate gaskets by using teflon grease or hand cream</li> <li>· Replace gaskets with those supplied</li> <li>· Put the fastening ring nut in open position</li> </ul>
Light water/steam escape from the couplings (of: accessories, extension hoses, hose)	Gaskets are damaged	Replace gaskets with those supplied. Lubricate gaskets by using teflon grease or hand cream
The controls on the hose handle do not respond	The plug unit of the hose has not been connected properly	Connect the plug unit until the door is properly closed
The hose loosens from the machine	The plug unit of the hose has not been connected properly	Connect the plug unit until the door is properly closed
The iron does not get hot	<ul style="list-style-type: none"> <li>· The iron function has not been selected from the panel</li> <li>· The iron temperature is too low</li> <li>· The plug unit of the iron has not been connected properly</li> </ul>	<ul style="list-style-type: none"> <li>· Enable the function (the display will show the ACC message)</li> <li>· Increase the iron temperature</li> <li>· Connect the plug unit until the door is properly closed</li> </ul>
The iron drips out water instead of steam	<ul style="list-style-type: none"> <li>· The iron temperature is too low</li> <li>· The user has not waited for the correct heating time of the iron</li> </ul>	<ul style="list-style-type: none"> <li>· Increase the iron temperature</li> <li>· Wait for some minutes</li> </ul>

If, after carrying out these checks, the appliance does not work, please contact the Technical Assistance Service.

## WARRANTY AND TECHNICAL SERVICE



### TECHNICAL SHEET

- Dimension (cm.) 37 x 30 x 41h
- Voltage 220-240 Volt 50-60 Hz.
- Pressure 450 kPa
- Resistance 1800 Watt
- Turbine engine 1200 Watt
- Sound level Lpa 81,8 dBA - LWa 100,12 dBA
- Stainless steel boiler
- Electric supply cable 6 mt
- Steam ready time 7 minutes
- Basin capacity 5,5 l. max
- Steam outlet 43 g/mn
- Boiler volume 1,6 l.
- Detergent tank 1,5 l.

### SAFETY

- Device stopping the circuit at tank level
- Thermostat
- Thermofuse
- Pressure switch
- Safety valve 6 bar
- Low voltage control
- Appliance complying with the low tension directive 2006/95/CE
- Product norms EN 60335-1, EN 60335-2-2, EN 60335-2-54
- Protection degree IPX4

For any malfunction, please contact your dealer or the Technical Service.

Never repair your device on your own. The regulations at the basis of its manufacture might break and consequently the warranty might forfeit. The warranty forfeits also when any intervention is carried out by non-authorised staff.

### CONDITIONS

The device sold is guaranteed according to the Law for possible manufacture failures. During this period, the faulty components are replaced free, if the failure is not caused by collisions, falls, fires, short circuits or by an improper use. The non-working device or the faulty parts are to be sent carriage free to our Company or to the authorised Technical Service. We send the repaired components back carriage paid to the purchaser address.

### INFORMATION FOR THE USERS ON THE DISPOSAL OF OUTDATED ELECTRIC AND ELECTRONIC DEVICES (FOR PRIVATE FAMILY UNIT)

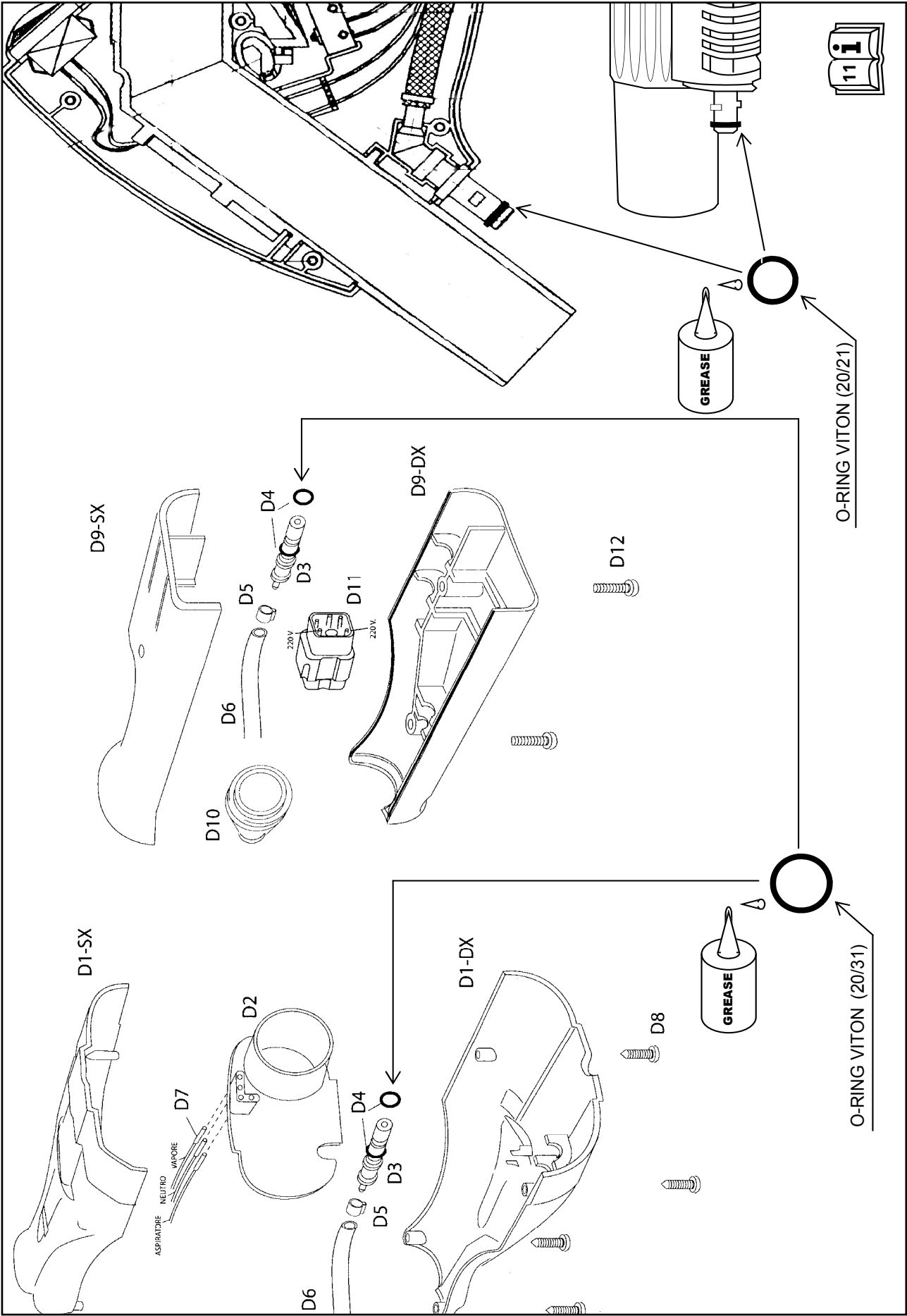


This symbol on the products and/or on the documents means that the electric and electronic products used are not to be disposed of with generic household waste. For a correct treatment, reutilization and recycling take these products to the collecting points, where they are accepted free. Alternatively, in some Countries the products could be given back to the local dealer when purchasing another equivalent product. A correct disposal of this product will allow saving precious resources and avoid possible negative effects on the human health and on the environment. For further details, contact the local authority or the nearest collecting point. In case of wrong disposal, penalties may be applied according to the Local Law. For the Companies

of the European Union: if you wish to dispose of electric and electronic devices, contact the dealer or the supplier for further details. Information about disposal in Countries not belonging to the European Union. This symbol is valid only in the European Union. If the device should be disposed of, contact the local authority or the dealer and ask for information about a correct disposal.

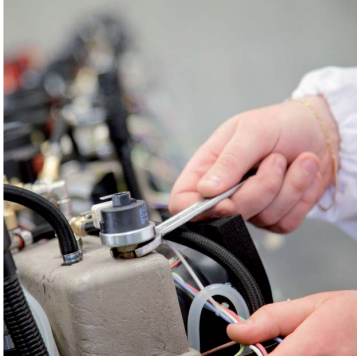
**WARNING:  
DANGER OF BURNS**

## SPARE O-RING









The entire range is exclusively made in Italy, in full respect of EC directives, with Italian components, to ensure maximum reliability, efficiency and durability.

**Genuine Made in Italy.**

ADVANCED  
SOLUTIONS

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**MAXIMA**  
ADVANCED SOLUTIONS

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